



## **PROFESSIONAL AUTOMOTIVE COMMUNITY**

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The Professional Automotive Community is an exclusive member's only program uniting North America's leading automotive shops and technicians. Our Community is committed to providing top-quality service through investments in cutting-edge technology and continuous technician training. Members will enjoy valuable benefits and resources that can be implemented into every aspect of their business.

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### **2025 Membership benefits include:**

- 24 month / 24,000 mile Nationwide Warranty
- Roadside Assistance
- Road Hazard Tire Protection
- AutoNetTV Menu Board
- WTI Points & Earn-back System
- speedDIAL Vehicle Information Library by MOTOR
- Synchrony Car Care Consumer Financing
- Members Only Prizes, Incentives & Rebates
- Exclusive Access to OE Manufacturer Programs and Technical Content
- Tailored Partnerships With Business-Enhancing Products and Services
- Labor Reimbursement Program
- Plus Much More!

**\$175 one-time enrollment fee | \$99 per month | Month-to-month billing**

# INCLUDED BENEFITS

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## NATIONWIDE WARRANTY

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### How It Enhances Your Shop

Elevate your customer's peace of mind and your shop's reputation with the Professional Automotive Community Nationwide 24-Month/24,000-Mile Warranty.

Customers are more likely to choose your shop knowing their investment is protected, wherever their journeys take them. Discover how the PAC Nationwide Warranty can transform your customer service and drive repeat business.

### Program Details

This extensive program, offered at no additional cost to your shop or your customers, provides comprehensive coverage for qualifying repairs across North America, ensuring they travel with confidence.

**Want to extend coverage to 36 months / 36,000 miles?**

What was previously an added cost is now included as a benefit for enrollees, at no extra charge.

**Please note that enrolling in the 36/36 nationwide warranty does not extend local labor reimbursement coverage. The maximum local labor reimbursement coverage is 24 months/24,000 miles.**

## ROADSIDE ASSISTANCE

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### How It Enhances Your Shop

This complimentary program offers 24/7 protection throughout North America for a full year, giving your customers peace of mind on every journey. It's more than just a service; it's a testament to your commitment to their satisfaction.

### Program Details

This program allows you to offer your customers up to a \$150 reimbursement for services like towing, lock out, flat tire assistance, etc. This benefit is eligible to any consumer who makes a purchase at your facility.

## ROAD HAZARD

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### How It Enhances Your Shop

Protect your customers' new tire investment and boost your shop's profitability with Road Hazard Protection.

### Program Details

This 36-month, pro-rated plan offers your customers peace of mind while generating additional revenue for your business. Compete effectively with tire chains and enhance customer loyalty by offering this valuable protection.

With our Road Hazard Protection, you set the price and keep the proceeds, making it a win-win for both your shop and your customers.

**ATTENTION: Members in the states of NY, OH or WA must register directly with the Titan Program.**

## AUTONET TV MENU BOARD

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### How It Enhances Your Shop

This powerful, digital display solution is included with your membership, designed to showcase your expertise, highlight valuable services, and keep customers informed while they wait. Impress your clientele with a professional presentation that reinforces your commitment to quality and comprehensive automotive care.

A menu listing your services and pricing reminds customers you provide far more than just the reason for their current visit.

### Program Details:

Once you receive your AutoNet TV network device, the Menu Board is easy to set up. Technical support and program training will come directly from an AutoNet TV expert.

## WTI POINTS & EARNBACK PROGRAM

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### How It Enhances Your Shop

Our mission at the Worldpac Training Institute (WTI) is to assist customers in growing and increasing the profitability of their business through education. Classes are created explicitly for the independent shop, which are designed and taught by our experienced automotive professional instructors. We aim to establish and maintain lasting customer relationships that deliver long-term, sustainable value for everyone involved – a true partnership

### Program Details

New member-exclusive incentives now make WTI training and STX attendance even more rewarding, offering your shop multiple ways to earn back portions of the cost!

## SPEEDDIAL VEHICLE INFORMATION LIBRARY BY MOTOR

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### How It Enhances Your Shop

The speedDIAL Vehicle Information Library (VIL) provides access to vehicle service and repair information in an easy-to-use format. speedDIAL VIL is powered by MOTOR. It integrates data derived from the Original Equipment Manufacturers and makes it easily accessible via speedDIAL.

### Program Details

All Members will be able to access OEM repair data on topics such as :

- Component Locations
- Diagnostic Trouble Code (DTC) Database
- Labor Times
- Service Procedures
- Technical Service Bulletins (TSBs)
- Wiring Diagrams

## SYNCHRONY CAR CARE CONSUMER FINANCING

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### How It Enhances Your Shop

Boost sales, increase traffic and create loyalty while helping customers get the auto repairs and services they need now when you offer 6 and 12 month promotional financing to help customers manage purchases of \$199 or more.

There are no monthly minimum application fees or access fees and you will receive 100% funding within 48 business hours, helping keep your cash flow positive.

### What Is Included:

- 24/7 merchant support
- Training on all aspects of the program
- Credit approvals customized for the Automotive industry
- Money in your account in 48 business hours
- FREE point-of-purchase materials
- Technology that helps you close the sale

## 24 MONTH/24,000 MILE LOCAL LABOR REIMBURSEMENT

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### How It Enhances your Shop

Worldpac and Autopart International stand behind the parts we sell. We understand that part failures and issues can happen, and we are here to support you. That is why we have developed a streamlined and easy process for submitting labor reimbursement claims.

### Program Details

Qualified Members will be eligible for the Quick Claim submission process.

If a part purchased from Worldpac or Autopart International fails within 24 months or 24,000 miles, you can submit your request for reimbursement directly into speedDIAL 2.0

Quick Claims will be reviewed within 72 hours. Payments will be made directly to your account within 7-10 business days.

\*Certain Exclusions Apply. Limit 3 Quick Claims per calendar quarter.

# OPTIONAL BENEFITS

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- **360 Payments** - specializes in delivering advanced payment solutions designed specifically for the automotive repair industry.
- **Autoserve1** - a cloud-based Digital Vehicle Inspection (DVI) software built to revolutionize the inspection process.
- **Autoshop Solutions** – Customized, co-branded website creation tailored to your shop.
- **AutoOps** - a leading online scheduling tool for auto shops offering full customization and seamless integration with your shop management system.
- **Cintas** – Uniform, safety, first aid and janitorial supplies for your shop.
- **Promotive** - Gain access to full-service automotive staffing solutions.
- **ShopGenie** - A purpose-built CRM designed by people who truly understand the auto repair industry.
- **Shop-Ware** - An all-in-one auto shop management solution that will save you time and money.
- **Snap Finance** – Offers customers with imperfect credit a financing solution for what they need at no cost to members.
- **STEER by Mechanic Advisor** – Manage your shop's marketing efforts with a complete and automated marketing suite.
- **Tekmetric** - A cloud-based shop management solution empowers auto repair shops nationwide with a comprehensive suite of tools.

# SUPPLIER PARTNERS

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